## What does the SafeGuard Extended Warranty exclude?

- Repairs to correct failures or malfunctions that are not considered manufacturing defects, such as damage or malfunctions resulting from fire, water, storms, earthquake, faulty power supply, theft, riot, misuse, abuse.
- Glass, field painting, caulking, light bulbs, batteries, electrical wiring external of the equipment, keys or any other equipment not listed as a covered item on the SafeGuard Extended Warranty Agreement.
- Any failure or malfunction caused by the failure of the equipment owner to perform annual maintenance as recommended by Apple Door and the product manufacturer.
  Failure to do so will result in improper performance, potentially unsafe operating conditions, and excessive component failure.
- Repairs or modifications to the equipment in any way by other than certified Apple Door technicians.
- Premium labor charges to affect repairs required during other than normal working hours, Monday – Friday 8:30 – 5:00.
- Product paint finish or fabric color beyond original manufacturer's warranty.



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# SafeGuard

# Extended Warranty Plan

Protection for Your Investment.



# SafeGuard Extended Warranty Plan

### Why Do You Need SafeGuard?

Apple Door Systems developed the SafeGuard Extended Warranty plan to help you protect your investment in Apple doors or awnings. Here are 3 reasons you should invest in SafeGuard:

#### **O** Components Fail

Apple Door Systems is recognized as a leader in door and awning products. Apple chooses only products that have proven to be top quality with minimum failure rates. However, any mechanical product is subject to failure that can often create a big repair expense.

#### **2** Protect Your Investment

Today's service calls that result in repair bills are expensive. One service call can cost \$200.00 or more. These costs will only increase with time. With Apple's SafeGuard plan your door is protected for 5 full years. Any parts or labor needed to replace defective parts is covered for one low price.

#### Peace of Mind

When you purchase a SafeGuard Extended Warranty, you don't have to worry about failures. Unplanned repair bills will be a thing of the past. For the term of your agreement – SafeGuard pays the bills.



### How does SafeGuard work?

Extended protection of your investment is a small price to pay for peace of mind, safety and reliability. This plan will assure that your door or awning system will be covered "bumper to bumper" beyond the basic manufacturer's warranty.

- SafeGuard protects against manufacturer or installation defects.
- Extends the manufacturer's product warranty for a total of 5 years of protection.
- Installation labor warranty also extended for a total of 5 years of protection.
- Fully transferable to the new owner if property is sold. Certain restrictions apply.
- Must be purchased within 90 days of installation.



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#### **SafeGuard Plan Rates**

| Equipment Type                     | Investment |
|------------------------------------|------------|
| Enterprise Garage Doors            | \$175.     |
| Legacy Garage Doors                | \$275.     |
| Monument Carriage Doors            | \$475.     |
| Garage Door Openers                | \$ 65.     |
| Entry Doors, single                | \$125.     |
| Entry Doors, double and Patio Door | rs \$225.  |
| Storm & Security Doors (each)      | \$125.     |
| Retractable Awnings, motorized     | \$269.     |
| Fixed & Manual Awnings             | \$169.     |
| Pet Doors                          | \$ 55.     |

Qualifying GoldStar customers receive a 10% discount.

### What does it include?

If during the term of the agreement a component is determined to be defective due to other than normal wear and tear, the defective component will be replaced at no additional cost to the customer.

#### **Components covered include:**

- Mechanical parts and hardware
- Torsion or extension springs
- Door sections and slabs (garage, entry and storm doors)
- Curtain fabric (awnings)
- Door track and supports
- Counterbalance system
- Weather seals and insulation

- Door frames (entry doors only)
- Lateral arms and front bars (awnings)
- Front bar and roller tube (awnings)
- Mounting brackets
- Mechanical and electrical components for motor operators
- Locks, keypads and remote control devices

Cost of qualified repairs due to defects in material or workmanship including material, freight, tax and labor is covered by the SafeGuard Plan.